Information kit
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Information tools

Information tools

Agence
de développement
de réseaux locaux
de services de santé
et de services sociaux
Québec
Montréal

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This handbook provides tools for further research. Much of the data featured in the present information kit comes from these sources and references. It presents the Agency's website, as well as those of the Direction de santé publique de Montréal and the Carrefour montréalais d'information sociosanitaire (Montreal socio-sanitary information crossroads – in French only). That section is followed by titles for suggested reading, including documents published by the Agency and the Direction de santé publique de Montréal, and a short directory of relevant websites.

Montreal tools

The Agency's website

http://www.santemontreal.qc.ca

The Agency's website provides access to useful information for the public, as well as for network personnel and managers. Launched in 1998, the site received almost 732,104 hits in 2003-2004, representing 2,006 hits a day.

Available on the website:

- daily update of the situation in hospital emergency rooms;
- information on the jobs available in the health sector in Montreal and other regions, with the opportunity to apply on-line;
- access to the Carrefour montréalais d'information sociosanitaire website and to the Direction de santé publique de Montréal website;
- search of institutions and medical clinics.

Le Carrefour montréalais d'information sociosanitaire (CMIS)

http://www.santemontreal.qc.ca/cmis

This website provides quick and easy access to all information in the socio-sanitary and medical-administrative databanks kept by the Agency's documentary service. Its main purpose is to support administrators by providing information based on meaningful data. The site is on the way to becoming an indispensable site for managers.

All of the following tools will be available on the CMIS website by the end of 2004. Due to the confidential nature of some data, several of the tools will only be accessible to persons with the proper mandate from their institution.

Inventory of data sources

This inventory groups all of the data sources available through the Agency. Each of these sources is documented (description of content, dictionary of variables, handler, etc.). Authorized persons may download databanks directly to their desktops. (Access is restricted to persons using this tool in the framework of their mandate.)

Montreal Health Atlas

The Atlas is an interactive cartography tool that makes it possible to disseminate information on the population and the health system in Montreal on a territorial basis. In most cases, the proposed territories are those of the CSSSs and their components, as well as those of the CLSCs. Starting in 2005, the Atlas will also present information on points of service (institutions, clinics, etc.).

The Montreal socio-sanitary data portal (PMDS)

This portal makes it possible to query several medical-administrative databanks directly, and to view excerpts of those banks in the form of dynamic tables. The first data available are on the network's human resources (R22) and on the CHSLD clientele (Info-Admission). By the end of 2004, data will be added on the CLSC clientele (I-CLSC), Montreal hospital emergency rooms (Siturge+), financial data (M30) and, lastly, on the network's institutions (Référentiel établissements). In 2005, the portal will gather new databanks according to the network's needs. (Access is restricted to persons using this tool in the framework of their mandate.)

The MED-ÉCHO Web browser

Aimed at a specialized clientele, this tool makes it possible to query the databank on hospitalizations in Quebec hospitals. A refined search of files can be carried out using multiple search criteria, and the files obtained can be viewed individually, or compiled on a cross-referenced table. The sequence of hospitalizations and day surgeries can be viewed for a single patient throughout the year. (Access is restricted to persons using this tool in the framework of their mandate.)

Documentary services

Over 4,000 references for health and social service network publications can be accessed through the Carrefour site. The documentation centre's catalogue and the Reflexes bank make documentation searches easier.

The Direction de santé publique de Montréal website

http://www.santepub-mtl.qc.ca

On-line for almost seven years now, the website of the Direction de santé publique de Montréal has over 3,000 Web pages. It is aimed both at the public in general and the network's professionals, as well as at other partners in the community. Over time, the site has become a useful reference tool for all those who are interested in public health, both here and abroad.

The home page is designed to allow Web surfers to find what they are looking for very quickly, be it information on a given subject, breaking news on a current issue, or one of the department's publications. However, it is the statistics section, which provides the most up-to-date socio-sanitary and socio-economic data for the Montreal region and the CLSC territories (breakdown by CSSS territory will eventually be available), that gets the most hits.

Suggested reading

The Agency's publications

Action for health: Montreal Improvement Plan for Health and Well-being 2003-2006, Régie régionale de la santé et des services sociaux de Montréal-Centre, 2003, Montreal.

- The 2003-2006 strategic plan, which establishes priorities for action aimed at improving the health and well-being of the Montreal population. Available on the Montreal Agency's website.

Risk Management and Health: A Modern-Day Safety Net, 2003 Annual Report on the Health of the Population, Régie régionale de la santé et des services sociaux de Montréal-Centre, Direction de santé publique, Montreal, 2003.

- Annual report of the Direction de santé publique de Montréal, outlining a strategy for integrated risk management in an urban setting. Available on the Direction de santé publique de Montréal website.

Action for Prevention: Montreal Public Health Action Plan 2003-2006, Régie régionale de la santé et des services sociaux de Montréal-Centre, Direction de santé publique, Montreal, 2003.

- Document presenting proposed priority public health objectives and actions for 2003-2006. Available on the Direction de santé publique de Montréal website.

Le portrait statistique de la santé des Montréalais (statistical profile of Montrealers' health), Robert Choinière, James Massie, Chantal Paradis, Régie régionale de la santé et des services sociaux de Montréal-Centre, Direction de santé publique, Montreal, 2003.

- This statistical profile of Montrealers' health collates various relevant socio-sanitary indicators to support the analysis set out in the 2002 Annual Report of the Direction de santé publique de Montréal. Available for $20 from the Direction de santé publique de Montréal.

Urban Health: A Vital factor in Montreal's Development, 2002 Annual Report on the Health of the Population, Régie régionale de la santé et des services sociaux de Montréal-Centre, Direction de santé publique, Montreal, 2002.

- Annual report of the Direction de santé publique de Montréal, presenting the state of health of the Montreal population. Available on the Direction de santé publique de Montréal website.

Publications of the Ministère de la Santé et des Services sociaux

Perspective Réseau

- Monthly newsletter published the Ministère de la Santé et des Services sociaux for health and social service network managers and personnel. This newsletter deals with subjects that have an impact on the work and daily concerns of people who work within the network. Available on the network's intranet.

Programme national de santé publique 2003-2012 (2003-2012 National Public Health Program), Direction générale de la santé publique du ministère de la Santé et des Services sociaux, Direction des communications du MSSS (Édition), Quebec, 2003.

- Available in PDF format on the MSSS website, in the documentation-publications section.

Other sources

Loi concernant les unités de négociation dans le secteur des affaires sociales et modifiant la Loi sur le régime de négociation des conventions collectives dans les secteurs public et parapublic — Projet de loi nº 30 (2003, chapitre 21) (Act respecting bargaining units in the social affairs sector and amending the collective agreement bargaining regime in the public and parapublic sectors, Draft bill 30, 2003, chapter 21).

- Act respecting the grouping of bargaining units within institutions. Available on the network's Intranet.

Loi sur les agences de développement de réseaux locaux de services de santé et de services sociaux — Projet de loi nº 25 (2003, chapitre 21) (Act respecting agencies for the development of local health and social service networks, Draft bill 25, 2003, chapter 21).

- Act respecting the creation of regional agencies and local service networks. Available in PDF format on the network's Intranet.

Relevant websites

Sites on the health network in Montreal, Quebec and Canada

http://www.chsrf.ca

The website of the Canadian Health Services Research Foundation provides access to research findings, events, tools and other documents grouped under the Foundation's priority issues.

http://www.fraserinstitute.ca

The website of the Fraser Institute groups together information on health indicators and current issues, as well as on coming publications and events.

http://www.infoveillesante.com

This website, aimed at network managers, provides access to breaking news on current events, trends and management practices. By subscription only.

http://intranetreseau.rtss.qc.ca

A network Intranet accessible to health network personnel, it includes, among other features, a "Modernisation du réseau" or "network modernization" heading that makes it possible to download a number of documents linked to the reform underway in Quebec (acts, draft bill 25, action plans, etc.).

http://msss.gouv.qc.ca

The website of the Ministère de la Santé et des Services sociaux features information on legislation, downloadable publications, health advice, statistical socio-sanitary data, etc.

http://www.opinionsante.com

This interactive site, hosted by the Government of Quebec, invites citizens to present their point of view and to participate on consultations on various issues linked to health and social services.

http://www.ramq.gouv.qc.ca

The website of the Régie de l'assurance maladie du Québec makes study reports and statistics on activities available to citizens and network professionals.

http://www.sante.qc.ca

This website, named *Aujourd'hui la santé*, is the fruit of collaboration between the Government of Quebec, the Ministère de la Santé et des Services sociaux, the Fonds de la recherche en santé Québec, Health Canada, and the Canadian Institutes of Health Research. The site basically features news, a press review and a calendar of events.

http://www.secure.cihi.ca

Portal of the Canadian Institute for Health Information (CIHI), this essential site is renowned for its complete research reports in several areas. This is an ideal site for databases on health professionals, health expenditures, health services, etc. One section of the site is devoted to flash statistics on dozens of subjects.

http://www.sogique.qc.ca

The website of Sogique posts all there is to know about information systems: occupational health, directory of resources, inter-institution service request, complaint management, and more.

http://www.stat.gouv.qc.ca

The website of the Institut de la statistique du Québec brings together statistics in a wide range of sectors of activity: economy and finance, regions, job market and pay scales, births and deaths, complete with several health publications, such as *The Life Course of Birth Cohorts and the Elderly: Today and Tomorrow.*

Organizations and associations

http://www.ahq.org

This website offers everything you want to know about the Association des hôpitaux du Québec, its mission, its members and important events, as well as documentation published by the Association.

http://www.amom.net

The website of the Montreal Association of General Practitioners (AMOM) gives association members access to both organizational (executive training, association constitution and bylaws, calendar of events) and policy information.

http://www.clsc-chsld.qc.ca

The website of the Association des CLSC et CHSLD du Québec features pages on upcoming events, seminars or conferences. It also provides document downloading, as well as an interactive forum with a daily press review of several current issues.

http://www.cmq.org

The website of the Collège des médecins du Québec makes it possible to download all of the pamphlets published by the Collège (colds, flu, pregnancy, the medical directory, etc.).

http://www.fmoq.org

Although it is aimed particularly at physicians, the website of the Fédération des médecins omnipraticiens du Québec provides a great deal of useful information on major current issues in the area of health and social services.

http://www.oiiq.org

The website of the Ordre des infirmières et infirmiers du Québec contains a wealth of information on the nursing profession: upcoming events, document acquisition, training courses, etc.

Other sources

http://www.irpp.org/fr

Using rigorous analysis and innovative policy proposals, the website of the Institute for Research on Public Policy gives Web surfers the opportunity to inform themselves on current public policy issues.

http://www.publicationsduquebec.gouv.qc.ca

Les Publications du Québec publishes and markets a wide variety of products from government departments and organizations. It gives access to all available catalogues, as well as to acts and regulations.

http://www.who.int/mediacentre/fr/index.html

The World Health Organisation (WHO) is governed by 192 State parties that meet at the World Health Assembly. This is a rich and complete site, and visiting it will bring you up to date on all of the work done by this organization.

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